

Terms and Conditions of Asia Miles Conversion ("Conversion")

- 1. This Conversion is only applicable to current members of Blue Cross SmartClub ("Members") of Blue Cross (Asia-Pacific) Insurance Limited ("Blue Cross").
- Members may opt to convert SmartPoints in their respective Blue Cross SmartClub accounts ("SmartPoints") to Asia Miles subject to the SmartClub Terms and Conditions. Please <u>click here</u> for the SmartClub Terms and Conditions. Members shall convert in blocks of 1,000 SmartPoints to Asia Miles in each Conversion.
- 3. Every Member must maintain a valid Asia Miles[™] membership account at all relevant times in order to participate in this Conversion and for the Asia Miles to be credited to the Members' Asia Miles membership accounts. Asia Miles membership accounts must be owned by the respective Members. Subsequent change of Asia Miles membership account owned by the respective Members is not allowed save in exceptional circumstances as determined by Blue Cross at its sole discretion.
- 4. Members are required to provide accurate Asia Miles membership information including membership surname, given name, membership number and any other information as may be required in the Conversion application platform.
- 5. Blue Cross will provide Members' Asia Miles membership information including surname, given name, membership number and the number of Asia Miles to be converted to Asia Miles Limited, its associated companies, its appointed agents and/or third parties which provide services to Asia Miles Limited in connection with this Conversion and membership account management. Upon receiving such information from Blue Cross, Asia Miles Limited will credit the Asia Miles converted to the respective Members' Asia Miles membership accounts.
- 6. Members acknowledge that Asia Miles converted under this Conversion will be credited to their respective Asia Miles membership accounts by Asia Miles Limited. Blue Cross makes no warranty that the Asia Miles converted will be accurately credited to the Asia Miles membership account by Asia Miles Limited and accepts no liability for failure or delay in the crediting of Asia Miles to the Members' respective Asia Miles membership accounts for any reason beyond Blue Cross's control.

- 7. Any Conversion of Asia Miles cannot be amended, cancelled or reverted.
- 8. If any Member provides incorrect or insufficient information or any Asia Miles membership account is invalid, Blue Cross reserves the right not to convert any SmartPoints to Asia Miles and to rescind the Member's entitlement to participating in this Conversion. Blue Cross accepts no liability and will not arrange for any compensation under such circumstances.
- Any redemption and/or use of Asia Miles will be subject to the Asia Miles Terms & Conditions. For details, please visit <u>www.asiamiles.com</u>. Blue Cross shall bear no liability in relation to the redemption and/or use of Asia Miles.
- 10. Blue Cross reserves the right to alter or terminate this Conversion and amend these terms and conditions herein at any time including but not limited to the Conversion rate of Asia Miles at its sole discretion. In cases of disputes, the decision of Blue Cross shall be final and conclusive.
- 11. These terms and conditions shall be construed in accordance with the laws of Hong Kong Special Administrative Region.
- 12. If there is any inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

Aug 2022 Version