

PAYMENT METHODS 繳費方式

1. By Autopay

Autopay is a convenient way to make payment via direct debit from your credit card or other bank account. To set up an autopay instruction, please download the authorization form from our website at www.bluecross.com.hk. The autopay is only applicable to policy subject to auto-renewal and set up process normally takes about 8 weeks to complete.

2. By Post

Please write a crossed cheque payable to "Blue Cross (Asia-Pacific) Insurance Limited" and post it together with the payment notice to "54/F Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong". Remember to state the Insured's name and Policy Number at the back of the cheque. The cheque should arrive our office 3 working days before due date

3 In Person

You may visit the following customer service centre during office hours and pay by cash, cheque or credit card.

54/F Hopewell Centre,

183 Queen's Road East, Wanchai, Hong Kong

4. PPS*

If you have a PPS account, simply register your bill at PPS internet www.ppshk.com or with a touch-tone phone by dialling 18011 (English) or 18013 (Cantonese) and enter Blue Cross Merchant Code 6181 + Payment Number. After registration, you can pay your bill via:

- 4.1 PPS Internet at <u>www.ppshk.com</u>; or
- 4.2 PPS Phone at (English) 18031 or (Cantonese) 18033

The Payment Number is printed in each payment notice.

5. JETCO ATM*

By using a JETCO ATM card, you can conveniently pay your premium at any JETCO ATM located in different districts. After selecting its "Bill Payment" function, you can simply follow its instructions to complete the payment process by entering Blue Cross Merchant Code 6008 + Payment Number. The Payment Number is printed in each payment notice.

6. BEA Cyberbanking*

If you hold a BEA Cyberbanking account, you can log in Cyberbanking via BEA website www.hkbea.com and make use of its Bill Payments service. Simply follow the instructions by selecting Blue Cross and inputting the Payment Number to complete the payment process.

The Payment Number is printed in each payment notice.

7. BEA Branches

If your insurance policy is purchased from BEA, you can bring along with your payment notice and pay the premium at one of the Bank's branches during its office hours. Please keep the pay-in slip as payment receipt.

* Key information for using electronic payment methods :

If premium is settled via PPS or JETCO ATM, please allow 2 working days for the payment to be processed.

Remarks

Customer should pay premium directly to Blue Cross (Asia- Pacific) Insurance Limited using the payment methods listed above.

1. 自動轉賬

自動轉賬是方便快捷的付費方式,可直接從您的信用卡戶口或銀行 賬戶繳交保費。如欲索取自動轉賬申請表格,請從本公司網頁 www.bluecross.com.hk 下載。在一般情況下,自動轉賬只適用於 自動續保之保單而授權指示需約8個星期完成。

2. 郵號

以劃線支票抬頭寫上「藍十字〈亞太〉保險有限公司」,連同繳費 通知書寄往「香港灣仔皇后大道東 183 號合和中心 54 樓」,請緊 記於支票背後寫上受保人姓名及保單號碼,支票需於保費到期日前 三個工作天送抵本公司。

3. 親自繳交

於辦公司時間親臨以下客戶服務中心,以現金、支票或信用卡繳交 保費:

香港灣仔皇后大道東 183 號合和中心 54 樓

4. 「繳費靈」服務*

如您已開設「繳費靈」戶口,則可透過「繳費靈」網址 www.ppshk.com或以音頻電話致電 18013(廣東話)或 18011(英語),輸入藍十字(亞太)保險有限公司商戶編號 6181 + 繳費號碼,以登記賬單。 完成登記後,便可透過以下途徑繳付賬單:

- 4.1 「繳費靈」網上繳費,網址 <u>www.ppshk.com</u>;或
- 4.2 「繳費靈」電話繳費,電話號碼 18033 (廣東話)或 18031

每份繳費通知書均印有繳費號碼。

5. 銀通自動櫃員機*

使用銀通自動櫃員機卡,您可於遍布各區的銀通自動櫃員機繳交保費。在選取「繳費功能」後,櫃員機屏幕將會指示您逐步輸入所需資料:藍十字商戶編號 6008 + 繳費號碼,完成整個繳費程序。每份繳費通知書均印有繳費號碼。

6. 東亞銀行電子網絡銀行服務*

如您已開設東亞銀行電子網絡銀行賬戶,可透過東亞銀行網頁 www.hkbea.com 登入電子網絡銀行服務,使用它的帳單繳款服 務。方法簡單,只需跟隨指示選擇藍十字及輸入繳費號碼,即可完 成賬單繳費程序。

每份繳費通知書均印有繳費號碼。

7. 東亞銀行分行

如您的保單是經由東亞銀行投保,可攜同繳費通知書,於辦公時間前往東亞銀行分行辦理繳費手續。請保留入賬存根作為繳費收據。

* 使用電子繳費方式的主要資料:

如您使用「繳費靈」或「銀通自動櫃員機」繳交保費,請預留兩個工作天以便系統處理您的付款指示。

注意:

客戶應使用以上繳費方式直接繳付保費至「藍十字(亞太)保險有限公司」。

收集個人資料聲明 Personal Information Collection Statement